
Subhrajit Basu
Deputy General Manager
Tata Business Excellence Group



Subhrajit Basu leads the Business Excellence Assessment, Capability Building and Program management functions in Tata Business Excellence Group. In this role, he facilitates the diagnostic interventions for the Tata Group to assess progress and provide strategically significant feedback in their journey of business excellence using the TBEM framework. He has enabled the capability programmes to evolve as experiential, enriching and exciting interventions. Prior to this, Subhrajit was a Relationship Manager for multiple Tata companies, majorly located at India East and South East Asia region, consulting in their journey of business excellence.

He is an experienced facilitator in the areas of assessor certification programmes, Strategy, Process Excellence and Balanced Scorecard. He has an experience of more than 25 business excellence assessments including Deep Dive diagnostics in the operational excellence and culture. Subhrajit is also experienced in the CII EXIM Bank excellence framework and has led team in CII HR Excellence assessments as well.

Subhrajit's career with the Tata group spans more than 16 years, beginning with Tata Motors after his post-graduation. During his decade-long stint with Tata Motors, he has held roles in areas like Business Excellence, Commercial Services, Strategy Management, Human Resources and Office of CEO/Plant Head. Subhrajit was also the Business Excellence Head of TML Drivelines (a subsidiary of Tata Motors) and helped the unit achieve many milestones in its excellence journey. He was part of the core team that drove the effort of the Commercial Vehicle Business Unit of Tata Motors to receive the coveted JRDQV award.

A post-graduate from Calcutta University in commerce, Subhrajit has also completed his HRM from XLRI Jamshedpur. Most recently, he completed the Tata Group Executive Leadership Seminar (TGELS), a coveted tiered leadership development programme facilitated by Ross School of Business, University of Michigan and Tata Management Training Centre (TMTC). He is a BELBIN Team Roles Accredited professional, trained in DuPont Lead Safety Effort and is also a Certified Manager of Quality / Organisational Excellence (CMQ/OE) by American Society for Quality (ASQ). Being a Rotarian, he has been engaged in many societal initiatives.

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